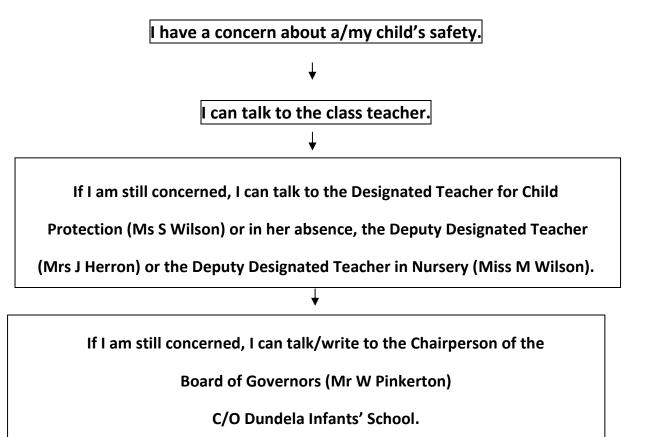
## Dundela Infants' School and Nursery Unit

We have a responsibility towards the children in our care and each child has a fundamental right to be protected from harm. Dundela Infants' School and Nursery Unit fully recognises its responsibilities for child protection.

## How a parent can make known a concern



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At any time, I can talk to the Duty Social Worker at: -Gateway, Children's Social Work Service Tel: 02890507000

Or

PSNI Central Referral Unit 101 email: cru@psni.police.uk

If you have escalated your concern as set out in the above flowchart, and are of the view that it has not been addressed satisfactorily, you may revert to the school's complaints policy. This policy should culminate in the option for you to contact the NI Public Services Ombudsman (NIPSO) who has the legislative power to investigate your complaint.

If a parent has a concern about a child's safety or suspect child abuse within the local community, it should be brought directly to the attention of the Children's Services Gateway Team.

The full Child Protection Policy is available on request from the office and can be found on the school website.