

We have a responsibility towards the children in our care and each child has a fundamental right to be protected from harm. Dundela Infants' School and Nursery Unit fully recognises its responsibilities for child protection.

### How a parent can make known a concern

**I have a concern about a/my child's safety.**



**I can talk to the class teacher.**



**If I am still concerned, I can talk to the Designated Teacher for Child Protection (Ms S Wilson) or in her absence, the Deputy Designated Teacher (Mrs J Herron) or the Deputy Designated Teacher in Nursery (Miss M Wilson).**



**If I am still concerned, I can talk/write to the Chairperson of the Board of Governors (Mr W Pinkerton)  
C/O Dundela Infants' School.**



**At any time, I can talk to the Duty Social Worker at: -  
Gateway, Children's Social Work Service **Tel: 02890507000**  
Or  
PSNI Central Referral Unit **101** email: [cru@psni.police.uk](mailto:cru@psni.police.uk)**

If you have escalated your concern as set out in the above flowchart, and are of the view that it has not been addressed satisfactorily, you may revert to the school's complaints policy. This policy should culminate in the option for you to contact the NI Public Services Ombudsman (NIPSO) who has the legislative power to investigate your complaint.

If a parent has a concern about a child's safety or suspect child abuse within the local community, it should be brought directly to the attention of the Children's Services Gateway Team.

The full Child Protection Policy is available on request from the office and can be found on the school website.